

## **BrokerCheck Report**

## **WILLIAM BRIAN MULDER**

CRD# 1474998

Report #36230-77965, data current as of Friday, July 8, 2016.

Section Title	Page(s)
Report Summary	1
Broker Qualifications	2 - 3
Registration and Employment History	4 - 5
Disclosure Events	6

#### About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
  qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
  reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
  same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <a href="http://www.adviserinfo.sec.gov">http://www.adviserinfo.sec.gov</a>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <a href="http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414">http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414</a>.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
  to work with them. Your state securities regulator can help you research brokers and investment adviser
  representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck User Guidance

### **WILLIAM B. MULDER**

CRD# 1474998

This broker is not currently registered.

## **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

This broker is not currently registered.

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

## **Registration History**

This broker was previously registered with the following securities firm(s):

# MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED

CRD# 7691 TULSA, OK 09/1997 - 05/2012

#### METLIFE SECURITIES INC.

CRD# 14251 NEW YORK, NY 04/1986 - 08/1997

#### **METROPOLITAN LIFE INSURANCE COMPANY**

CRD# 4095 NEW YORK, NY 04/1986 - 08/1997

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

# The following types of disclosures have been reported:

Туре	Count	
Regulatory Event	1	
Customer Dispute	5	

# Investment Adviser Representative Information

The information below represents the individual's record as a broker. For details on this individual's record as an investment adviser representative, visit the SEC's Investment Adviser Public Disclosure website at

http://www.adviserinfo.sec.gov

www.finra.org/brokercheck

#### **Broker Qualifications**



## Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.

#### **Broker Qualifications**



### **Industry Exams this Broker has Passed**

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

## **Principal/Supervisory Exams**

Exam	Category	Date
No information reported.		

## **General Industry/Product Exams**

Exam	Category	Date
Investment Company Products/Variable Contracts Representative Examination	Series 6	04/11/1986
General Securities Representative Examination	Series 7	04/06/1998

## **State Securities Law Exams**

Exam	Category	Date
Uniform Securities Agent State Law Examination	Series 63	09/05/1986
Uniform Investment Adviser Law Examination	Series 65	06/08/1995

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

## **Registration and Employment History**



#### **Registration History**

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
09/1997 - 05/2012	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	TULSA, OK
04/1986 - 08/1997	METLIFE SECURITIES INC.	14251	NEW YORK, NY
04/1986 - 08/1997	METROPOLITAN LIFE INSURANCE COMPANY	4095	NEW YORK, NY

## **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

#### **Employment Dates Employer Name**

**Employer Location** 

07/1997 - Present

MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORA TULSA, OK

#### Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

1)BUSINESS OR ACTIVITY NAME: MULDER COMPANIES, INC.

FOR PROFIT OR NOT FOR PROFIT: FOR PROFIT

**INVESTMENT RELATED: NO** 

ADDRESS OF BUSINESS: TULSA, OK 74137 NATURE OF BUSINESS: RETAIL COFFEE SHOPS

YOUR POSITION, TITLE, ASSOCIATION: CO-OWNER, THIS IS OPERATED BY MY SPOUSE

START DATE OF RELATIONSHIP: 9/2004

NUMBER OF HOURS DEVOTED PER MONTH: 0

NUMBER OF HOURS DEVOTED DURING SECURITIES TRADING HOURS: 0

YOUR DUTIES: NONE-THIS IS MY SPOUSE'S BUSINESS.

2)BUSINESS OR ACTIVITY NAME: MFT PROPERTIES

FOR PROFIT OR NOT FOR PROFIT: PROFIT

www.finra.org/brokercheck

## **Registration and Employment History**



#### Other Business Activities, continued

INVESTMENT RELATED: NO

ADDRESS OF BUSINESS: TULSA, OK 74137

NATURE OF BUSINESS: LLC HOLDING REAL ESTATE

YOUR POSITION, TITLE, ASSOCIATION: CO-OWNER WITH MY WIFE, PARTNER

START DATE OF RELATIONSHIP: 5/2008

NUMBER OF HOURS DEVOTED PER MONTH: 0

NUMBER OF HOURS DEVOTED DURING SECURITIES TRADING HOURS: 0

YOUR DUTIES: NONE.

#### **Disclosure Events**



#### What you should know about reported disclosure events:

 All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

- As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
- 4. There are different statuses and dispositions for disclosure events:
  - o A disclosure event may have a status of pending, on appeal, or final.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please
      note that brokers and brokerage firms may choose to settle customer disputes or regulatory
      matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Regulatory Event	0	1	0

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User Guidance

Customer Dispute 0 5 N/A



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

## Regulatory - Final

This type of disclosure event may involves (1) a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, self-regulatory organization, federal regulatory such as the Securities and Exchange Commission, foreign financial regulatory body) for a violation of investment-related rules or regulations; or (2) a revocation or suspension of a broker's authority to act as an attorney, accountant, or federal contractor.

Disclosure 1 of 1

Reporting Source: Regulator
Regulatory Action Initiated FINRA

By:

Sanction(s) Sought: Other: N/A

**Date Initiated:** 09/08/2014

**Docket/Case Number:** 2014040606201

Employing firm when activity occurred which led to the regulatory action:

MERRILL LYNCH, PIERCE, FENNER & SMITH INC.

**Product Type:** Annuity-Variable

Allegations: WITHOUT ADMITTING OR DENYING THE FINDINGS, MULDER CONSENTED

TO THE SANCTION AND TO THE ENTRY OF FINDINGS THAT HE FAILED TO PROVIDE DOCUMENTS AND INFORMATION IN RESPONSE TO A FINRA REQUEST. THE FINDINGS STATED THAT FINRA REQUESTS TO MULDER WERE RELATED TO AN INVESTIGATION INTO THE EVENTS LEADING UP TO A MEMBER FIRM'S FILING OF A FORM U5 AMENDMENT INCLUDING, AMONG

OTHER THINGS, CUSTOMER ALLEGATIONS AGAINST MULDER FOR

MISAPPROPRIATION AND OMISSION OF MATERIAL FACTS, EMBEZZLEMENT

AND FORGERY REGARDING A VARIABLE ANNUITY.

Current Status: Final



**Resolution:** Acceptance, Waiver & Consent(AWC)

Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?

No

Resolution Date: 09/08/2014

Sanctions Ordered: Bar (Permanent)

If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise? No

(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?



- (2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the **Securities Exchange Act of** 1934, the Investment Advisers Act of 1940, the **Investment Company Act of** 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or
- (3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the **Securities Exchange Act of** 1934, the Investment Advisers Act of 1940, the **Investment Company Act of** 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities **Rulemaking Board?**

Sanction 1 of 1

Sanction Type: Bar (Permanent)

Capacities Affected: ANY CAPACITY

**Duration:** 

**Start Date:** 09/08/2014

**End Date:** 





#### **Customer Dispute - Settled**

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source: Firm

Employing firm when activities occurred which led

MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED

to the complaint:

Allegations: THE CUSTOMERS ALLEGE MISREPRESENTATION AND OMISSION OF

MATERIAL FACTS REGARDING A VARIABLE ANNUITY ISSUED IN AUGUST

1999, EMBEZZLEMENT, FORGERY AND INVOLVEMENT IN AN

UNREGISTERED STOCK OFFERING.

**Product Type:** Annuity-Variable

**Alleged Damages:** \$1,000,000.00

Is this an oral complaint?

Is this a written complaint? Yes

Is this an arbitration/CFTC

reparation or civil litigation?

## **Customer Complaint Information**

**Date Complaint Received:** 10/10/2013

**Complaint Pending?** No

**Status:** Evolved into Arbitration/CFTC reparation (the individual is a named party)

**Status Date:** 03/26/2014

**Settlement Amount:** 

**Individual Contribution** 

Amount:

#### **Arbitration Information**

Arbitration/CFTC reparation claim filed with (FINRA, AAA,

**FINRA** 

No

CFTC, etc.):

Docket/Case #: <u>14-00777</u>



Date Notice/Process Served: 03/26/2014

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 06/02/2015

**Monetary Compensation** 

Amount:

\$600,000.00

**METLIFE** 

**Individual Contribution** 

Amount:

\$0.00

Disclosure 2 of 2

Reporting Source: Firm

Employing firm when

activities occurred which led

to the complaint:

Allegations: CLIENT ALLEGES HE WAS TAKEN ADVANTAGE OF WHEN HE PURCHASED A

VARIABLE LIFE INSURANCE POLICY IN 1993 AND IS REQUESTING A

REFUND OF PREMIUMS PAID.

Product Type: Other

Other Product Type(s): VARIABLE LIFE INSURANCE

Alleged Damages: \$30,573.38

**Customer Complaint Information** 

**Date Complaint Received:** 10/21/2002

**Complaint Pending?** No

Status: Settled

**Status Date:** 12/15/2003

Settlement Amount: \$30,573.38

**Individual Contribution** 

Amount:

\$0.00

Reporting Source: Broker



Employing firm when activities occurred which led to the complaint:

METLIFE

\$0.00

Allegations: CLIENT ALLEGES HE WAS TAKEN ADVANTAGE OF WHEN HE PURCHASED A

VARIABLE LIFE INSURANCE POLICY IN 1993 AND IS REQUESTING A

REFUND OF PREMIUMS SOLD.

Product Type: Insurance

Alleged Damages: \$30,573.38

**Customer Complaint Information** 

**Date Complaint Received:** 10/21/2002

**Complaint Pending?** No

Status: Settled

**Status Date:** 12/15/2003

Settlement Amount: \$30,573.38

**Individual Contribution** 

Amount:

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#### Customer Dispute - Closed-No Action/Withdrawn/Dismissed/Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED

Allegations:

THE CUSTOMER ALLEGES MISREPRESENTATION REGARDING COST OF INSURANCE DEDUCTIONS. ACTIVITY DATES ARE DECEMBER 2005 TO

NOVEMBER 2009.

Product Type: Insurance

Alleged Damages: \$0.00

Alleged Damages Amount

Explanation (if amount not exact):

Charty.

UNSPECIFIED

Is this an oral complaint?

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

No

## **Customer Complaint Information**

Date Complaint Received: 11/03/2009

Complaint Pending? No

Status: Denied

**Status Date:** 05/24/2010

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Broker Statement THE CUSTOMER'S ALLEGATIONS WERE FOUND TO BE WITHOUT MERIT

AND THE COMPLAINT WAS DENIED.



Disclosure 2 of 3

Reporting Source: Firm

Employing firm when activities occurred which led

**METLIFE** 

to the complaint:

Allegations: IT HAS BEEN ALLEGED THAT MR. MULDER DID NOT FULLY INFORM THE

CLIENT THAT THE VARIABLE UNIVERSAL LIFE INSURANCE POLICY SHE PURCHASED IN AUGUST 1993 WAS A DEPLETING POLICY WITH MONTHLY PREMIUMS BEING TAKEN OUT OF HER INITIAL LUMP SUM OR THAT PAYMENTS WOULD BE REQUIRED ONCE HER INITIAL PAYMENT WAS

DEPLETED.

Product Type: Insurance

Alleged Damages: \$100,000.00

**Customer Complaint Information** 

**Date Complaint Received:** 07/11/2005

Complaint Pending? No

Status: Denied

**Status Date:** 07/20/2005

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Reporting Source: Broker

**Employing firm when** 

activities occurred which led

to the complaint:

**METLIFE** 

Allegations: IT HAS BEEN ALLEGED THAT MR. MULDER DID NOT FULLY INFORM THE

CLIENT THAT THE VARIABLE UNIVERSAL LIFE INSURANCE POLICY SHE PURCHASED IN AUGUST 1993 WAS A DEPLETING POLICY WITH MONTHLY PREMIUMS BEING TAKEN OUT OF HER INITIAL LUMP SUM OR THAT PAYMENTS WOULD BE REQUIRED ONCE HER INITIAL PAYMENT WAS

DEPLETED.

Product Type: Insurance



Alleged Damages: \$100,000.00

**Customer Complaint Information** 

Date Complaint Received: 07/11/2005

Complaint Pending? No

Status: Denied

**Status Date:** 07/20/2005

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Broker Statement CLIENT WASFULLY INFORMED AS INFORMED AS TO PRODUCT FEATURES

AND RISK ASSOCIATED WITH THE PURCASE OF THIS TYPE OF PRODUCT

AS EVIDENCED BY STATEMENTS ON

ORIGINALAPPLICATIONACKNOWLEDGING AWARENESS OF RISK AND AWARENESS THAT THE INVESTMENT PORTFOLIO IN THE PRODUCT CAN DECLINE. [CUSTOMER] PUCHASED THIS PRODUCT 12 YEARS AGO FROM ME WHILE I WORKED FOR METLIFE. SHE WENT ON TO PURCHASE AN ANNUITY FROM ME WHEN I LEFT METLIFE PRODUCTS. SHE COMPLAINED THAT HER NEW METLIFE AGENT WAS NOT LOCAL AND DID NOT RESPOND TO HER QUESTIONS. I HAVE NOT WORKED FOR METLIFE FOR ALMOST 8 YEARS. IT WOULD SEEM THAT THE NEW METLIFE REPRESENTATIVE WOULD HAVE MADE EFFORTS TO RE-EMPHASIZE THE IMPORTANCE OF REALLOCATING THE INVESTMENT PORTFOLIO IN VOLATILE MARKETS ANDKEEP THE POLICYHOLDER INFORMED OF WHERE THEY STOOD AND WHAT COULD BE EXPECTED IN THE POLICY.

Disclosure 3 of 3

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Allegations:

MERRILL LYNCH

ATTORNEY FOR CLIENT ALLEGED VARIABLE ANNUITY WAS

MISREPRESENTED. NO SPECIFIC DAMAGES ALLEGED.

**Product Type:** Annuity(ies) - Variable

Alleged Damages: \$0.00

**Customer Complaint Information** 



Date Complaint Received: 10/08/2001

Complaint Pending? No

Status: Denied

**Status Date:** 07/29/2003

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Broker Statement CLIENT'S ATTORNEY'S ALLEGATIONS WERE FOUND TO BE WITHOUT

MERIT.

## **End of Report**



User Guidance

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