

BrokerCheck Report

CYNTHIA ROBIN BOLKER

CRD# 1182590

| Section Title | Page(s) |
|-------------------------------------|---------|
| Report Summary | 1 |
| Broker Qualifications | 2 - 3 |
| Registration and Employment History | 4 |
| Disclosure Events | 5 |

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at http://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck User Guidance

CYNTHIA R. BOLKER

CRD# 1182590

This broker is not currently registered.

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is not currently registered.

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

NYLIFE SECURITIES LLC

CRD# 5167 SAN DIEGO, CA 10/1983 - 12/2015

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

| Туре | Count | |
|------------------|-------|--|
| Regulatory Event | 2 | |
| Termination | 2 | |

Investment Adviser Representative Information

The information below represents the individual's record as a broker. For details on this individual's record as an investment adviser representative, visit the SEC's Investment Adviser Public Disclosure website at

https://www.adviserinfo.sec.gov

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

| Exam | Category | Date |
|--------------------------|----------|------|
| No information reported. | | |

General Industry/Product Exams

| Exam | Category | Date |
|---|-----------|------------|
| Investment Company Products/Variable Contracts Representative Examination | Series 6 | 10/14/1983 |
| Direct Participation Programs Representative Examination | Series 22 | 10/19/1984 |

State Securities Law Exams

| Exam | Category | Date |
|--|-----------|------------|
| Uniform Securities Agent State Law Examination | Series 63 | 08/27/1993 |

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

| Registration Dates Firm Name | CRD# | Branch Location |
|---|------|-----------------|
| 10/1983 - 12/2015 NYLIFE SECURITIES LLC | 5167 | SAN DIEGO, CA |

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

| Employment Dates | Employer Name | Employer Location |
|-------------------------|------------------------|-------------------|
| 01/1983 - Present | NYLIFE SECURITIES INC. | SAN DIEGO, CA |
| 08/1979 - Present | NEW YORK LIFE INS | LOS ANGELES, CA |

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

APPOINTED WITH VARIOUS OUTSIDE INSURANCE CARRIERS FOR THE PURPOSE OF BROKERING NON-REGISTERED INSURANCE PRODUCTS.

SAN DIEGO GASLAMP HOTEL, LLC - A LIMITED PARTNER IN A TO BE BUILT HOTEL.

PRIVATE FAMILY FOUNDATION. I AM VICE PRESIDENT AND INVOLVED IN GRANTMAKING INVESTMENT (NON NYLIFE SECURITIES) PERSONNEL AND DAY TO DAY OPERATIONS AND DECISIONS OF THE FOUNDATION CURRENTLY "IN TRAINING" TO TAKE OVER AS PRESIDENT.

I AM VICE PRESIDENT OF THE S. MARK TAPER FOUNDATION, FOR WHICH I RECEIVE WAGES. THIS FOUNDATIONIS A PRIVATE FAMILY FOUNDATION.

I AM A LIMITED PARTNER IN A RESTAURANT VENTURE.

[INTERNATIONAL HOTEL ASSOCIATES #10, LLC; PASSIVE INVESTOR; START DATE 3/2013; NO TIME SPENT ON ACTIVITY; INVESTMENT RELATED; 51 FEDERAL ST #203 SAN FRANCISCO CA 94107]

Disclosure Events



What you should know about reported disclosure events:

 All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

- As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
- 4. There are different statuses and dispositions for disclosure events:
 - o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please
 note that brokers and brokerage firms may choose to settle customer disputes or regulatory
 matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

| | Pending | Final | On Appeal |
|------------------|---------|-------|-----------|
| Regulatory Event | 0 | 2 | 0 |



User Guidance

| Termination | N/A | 2 | N/A |
|-------------|-----|---|-----|
|-------------|-----|---|-----|



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Regulatory - Final

This type of disclosure event may involves (1) a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, self-regulatory organization, federal regulatory such as the Securities and Exchange Commission, foreign financial regulatory body) for a violation of investment-related rules or regulations; or (2) a revocation or suspension of a broker's authority to act as an attorney, accountant, or federal contractor.

Disclosure 1 of 2

Reporting Source: Regulator

Regulatory Action Initiated

Oregon Division of Financial Regulation

By:

Sanction(s) Sought: Revocation

Date Initiated: 02/07/2017

Docket/Case Number: INS-16-0361

URL for Regulatory Action:

Employing firm when activity occurred which led to the regulatory action:

Product Type: No Product

Allegations: Oregon producer license and securities salesperson registration revoked based on

FINRA permanent bar

Current Status: Final

Resolution: Order



Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?

Yes

Resolution Date: 02/07/2017 Sanctions Ordered: Revocation

Sanction 1 of 1

Sanction Type: Bar (Permanent)

Capacities Affected: Revoked Oregon insurance producer license and securities salesperon registration

based on FINRA action

Duration:

Start Date:

End Date:

Regulator Statement Cynthia Bolker was terminated in December 2015 from NYLIFE Securities LLC

> and Eagle Strategies LLC for borrowing money from clients. FINRA permanently barred Bolker for making false statements and representations to her employer

during the investigation.

Disclosure 2 of 2

Reporting Source: Regulator **FINRA**

Regulatory Action Initiated

By:

Sanction(s) Sought:

11/16/2016 Date Initiated:

Docket/Case Number: 2015047753401

Employing firm when activity occurred which led to the regulatory action:

NYLIFE Securities LLC

Product Type: No Product

Without admitting or denying the findings, Bolker consented to the sanction and to Allegations:

the entry of findings that she borrowed at least \$745,800 from individuals to pay for



her personal expenses, two of those individuals were Bolker's customers at her member firm at the time she borrowed from them, and Bolker did not disclose to her firm that she borrowed from the customers, though she understood that the firm's policies and procedures prohibited borrowing from customers. The findings stated that Bolker made false statements and representations, to her firm and its insurance affiliate, regarding the extent of her borrowing activity during an internal investigation of said activity. On several occasions during the internal investigation, Bolker falsely denied that she had borrowed from any customers of the firm. Bolker knew these statements were false when she made them. The findings also stated that Bolker provided a false, misleading, and incomplete response to FINRA's request for documents and information.

Current Status: Final

Resolution: Acceptance, Waiver & Consent(AWC)

Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?

No

Resolution Date: 11/16/2016

Sanctions Ordered: Bar (Permanent)

If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise? No



- (1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?
- (2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the **Securities Exchange Act of** 1934, the Investment Advisers Act of 1940, the **Investment Company Act of** 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or



(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the **Securities Exchange Act of** 1934, the Investment Advisers Act of 1940, the **Investment Company Act of** 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities **Rulemaking Board?**

Sanction 1 of 1

Sanction Type: Bar (Permanent)

Capacities Affected: All Capacities

Duration:

Start Date: 11/16/2016

End Date:



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 2

Reporting Source: Firm

Employer Name: EAGLE STRATEGIES LLC

Termination Type: Discharged

Termination Date: 12/08/2015

Allegations: MS. BOLKER WAS TERMINATED FOR BORROWING FUNDS FROM

CUSTOMERS IN VIOLATION OF COMPANY POLICY, AT THE TIME OF MS.

BOLKER'S TERMINATION, THE CUSTOMERS HAD BEEN REPAID.

Product Type: Annuity-Fixed

Disclosure 2 of 2

Reporting Source: Firm

Employer Name: NYLIFE SECURITIES LLC

Termination Type: Discharged **Termination Date:** 12/08/2015

Allegations: MS. BOLKER WAS TERMINATED FOR BORROWING FUNDS FROM

CUSTOMERS IN VIOLATION OF COMPANY POLICY. AT THE TIME OF MS.

BOLKER'S TERMINATION, THE CUSTOMERS HAD BEEN REPAID.

Product Type: Annuity-Fixed

End of Report



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