

# BrokerCheck Report LIBERTAD MAHANY ORTIZ CONTRERAS CRD# 4649349

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Please be aware that fraudsters may link to BrokerCheck from phishing and similar scam websites, trying to steal your personal information or your money. Make sure you know who you' re dealing with when investing, and contact FINRA with any concerns. For more information read our <u>investor alert</u> on imposters.

#### About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### • What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

#### Thank you for using FINRA BrokerCheck.



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Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

brokercheck.finra.org

For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

# LIBERTAD M. ORTIZ CONTRERAS

### CRD# 4649349

Currently employed by and registered with the following Firm(s):

### **B** FLOURISH FINANCIAL LLC

60 Madison Avenue 9th Floor New York, NY 10010 CRD# 293019 Registered with this firm since: 04/26/2019

# **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

### This broker is registered with: I Self-Regulatory Organization • 53 U.S. states and territories This broker has passed: • 1 Principal/Supervisory Exam • 3 General Industry/Product Exams 2 State Securities Law Exams **Registration History** This broker was previously registered with the following securities firm(s): A RAYMOND JAMES FINANCIAL SERVICES **ADVISORS, INC** CRD# 149018 SAINT PETERSBURG, FL 01/2018 - 02/2018 RAYMOND JAMES FINANCIAL SERVICES, INC. CRD# 6694 NEW YORK, NY 01/2004 - 02/2018 FINANCIAL NETWORK INVESTMENT **CORPORATION** CRD# 13572 EL SEGUNDO, CA 06/2003 - 01/2004

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Туре	Count	
Customer Dispute	1	
Termination	1	

### Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 53 U.S. states and territories through his or her employer.

### **Employment 1 of 1**

Firm Name:	FLOURISH FINANCIAL LLC	
Main Office Address:	60 MADISON AVE 9TH FLOOR NEW YORK, NY 10010	
Firm CRD#:	293019	

	SRO	Category	Status	Date
В	FINRA	General Securities Representative	Approved	04/26/2019
В	FINRA	General Securities Principal	Approved	10/01/2021
В	FINRA	Operations Professional	Approved	11/04/2021
	U.S. State/ Territory	Category	Status	Date
В	Alabama	Agent	Approved	07/12/2019
В	Alaska	Agent	Approved	06/13/2019
В	Arizona	Agent	Approved	05/16/2019
В	Arkansas	Agent	Approved	05/06/2019
В	California	Agent	Approved	04/26/2019
В	Colorado	Agent	Approved	06/21/2019
В	Connecticut	Agent	Approved	06/27/2019
В	Delaware	Agent	Approved	07/09/2019
В	District of Columbia	Agent	Approved	04/30/2019
В	Florida	Agent	Approved	06/19/2019





# Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
В	Georgia	Agent	Approved	04/29/2019
В	Hawaii	Agent	Approved	06/06/2019
В	Idaho	Agent	Approved	05/03/2019
В	Illinois	Agent	Approved	06/26/2019
В	Indiana	Agent	Approved	05/23/2019
В	Iowa	Agent	Approved	04/29/2019
В	Kansas	Agent	Approved	05/06/2019
В	Kentucky	Agent	Approved	06/28/2019
В	Louisiana	Agent	Approved	05/06/2019
В	Maine	Agent	Approved	08/09/2019
В	Maryland	Agent	Approved	05/03/2019
В	Massachusetts	Agent	Approved	06/17/2019
В	Michigan	Agent	Approved	06/10/2019
В	Minnesota	Agent	Approved	04/30/2019
В	Mississippi	Agent	Approved	05/01/2019
В	Missouri	Agent	Approved	05/21/2019
В	Montana	Agent	Approved	04/26/2019
В	Nebraska	Agent	Approved	04/29/2019
В	Nevada	Agent	Approved	07/09/2019
В	New Hampshire	Agent	Approved	06/17/2019
В	New Jersey	Agent	Approved	05/23/2019





# Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
В	New Mexico	Agent	Approved	04/29/2019
B	New York	Agent	Approved	04/26/2019
В	North Carolina	Agent	Approved	04/29/2019
B	North Dakota	Agent	Approved	05/02/2019
B	Ohio	Agent	Approved	04/26/2019
B	Oklahoma	Agent	Approved	06/21/2019
В	Oregon	Agent	Approved	05/24/2019
B	Pennsylvania	Agent	Approved	06/04/2019
В	Puerto Rico	Agent	Approved	05/02/2019
B	Rhode Island	Agent	Approved	05/02/2019
В	South Carolina	Agent	Approved	05/01/2019
В	South Dakota	Agent	Approved	05/08/2019
В	Tennessee	Agent	Approved	06/05/2019
B	Texas	Agent	Approved	05/31/2019
В	Utah	Agent	Approved	05/20/2019
В	Vermont	Agent	Approved	06/06/2019
В	Virgin Islands	Agent	Approved	04/26/2019
B	Virginia	Agent	Approved	04/29/2019
B	Washington	Agent	Approved	07/09/2019
B	West Virginia	Agent	Approved	05/31/2019
B	Wisconsin	Agent	Approved	05/01/2019



Em	ployment 1 of 1, continued U.S. State/ Territory	Category	Status	Date
В	Wyoming	Agent	Approved	04/30/2019
Bra	nch Office Locations			
60 M 9th F	<b>URISH FINANCIAL LLC</b> Iadison Avenue Floor York, NY 10010			



#### Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 1 principal/supervisory exam, 3 general industry/product exams, and 2 state securities law exams.

### **Principal/Supervisory Exams**

Exam		Category	Date		
B	General Securities Principal Examination	Series 24	10/01/2021		
Gene	ral Industry/Product Exams				
Exam		Category	Date		
В	Operations Professional Examination	Series 99TO	01/02/2023		
В	Securities Industry Essentials Examination	SIE	02/20/2018		
B	General Securities Representative Examination	Series 7	06/27/2003		
State	State Securities Law Exams				
Exam		Category	Date		
BIA	Uniform Combined State Law Examination	Series 66	12/20/2017		
В	Uniform Securities Agent State Law Examination	Series 63	07/25/2003		

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

### **Professional Designations**

This section details that the representative has reported **0** professional designation(s).

No information reported.



User Guidance

### **Registration and Employment History**



### **Registration History**

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
IA	01/2018 - 02/2018	RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC	149018	NEW YORK, NY
В	01/2004 - 02/2018	RAYMOND JAMES FINANCIAL SERVICES, INC.	6694	NEW YORK, NY
B	06/2003 - 01/2004	FINANCIAL NETWORK INVESTMENT CORPORATION	13572	EL SEGUNDO, CA

#### **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
02/2021 - Present	Massachusetts Mutual Life Insurance Company	Employee	Y	New York, NY, United States
04/2019 - Present	Flourish Financial LLC	Client Support	Υ	New York, NY, United States
04/2019 - 02/2021	Stone Ridge Asset Management LLC	Employee	Y	New York, NY, United States
02/2018 - 03/2019	Unemployed	Unemployed	Ν	NEW YORK, NY, United States
01/2018 - 02/2018	RAYMOND JAMES FINANCIAL SERVICES ADVISORS INC.	INVESTMENT ADVISER REP	Y	NEW YORK, NY, United States
01/2004 - 02/2018	RAYMOND JAMES FINANCIAL SERVCIES	FINANCIAL ADVISOR	Y	NEW YORK, NY, United States
09/2001 - 02/2018	United Nations Federal Credit Union	Financial Advisor	Υ	NEW YORK, NY, United States

### **Registration and Employment History**

#### **Other Business Activities**

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.





#### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

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#### 3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

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#### 4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
  - A "pending" event involves allegations that have not been proven or formally adjudicated.
  - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	1	0	N/A
Termination	N/A	1	N/A



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

#### **Customer Dispute - Pending**

This type of disclosure event involves (1) a pending consumer-initiated, investment-related arbitration or civil suit that contains allegations of sales practice violations against the broker; or (2) a pending, consumer-initiated, investment-related written complaint containing allegations that the broker engaged in, sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities.

Disclosure 1 of 1		
Reporting Source:	Firm	
Employing firm when activities occurred which led to the complaint:	RAYMOND JAMES FINANCIAL SERVICES, INC.	
Allegations:	Former client alleges purchasing a Northstar Financial Services (Bermuda) Ltd. investment for which Raymond James and the UN Federal Credit Union failed to conduct adequate due diligence or monitoring.	
Product Type:	Annuity-Fixed	
Alleged Damages:	\$400,000.00	
Is this an oral complaint?	No	
Is this a written complaint?	Yes	
Is this an arbitration/CFTC reparation or civil litigation?	No	
Customer Complaint Infor	mation	
Date Complaint Received:	01/31/2023	
Complaint Pending?	Yes	
Settlement Amount:		
Individual Contribution Amount:		

www.finra.org/brokercheck

User Guidance



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#### **Employment Separation After Allegations**

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 1	
Reporting Source:	Broker
Employer Name:	Raymond James Financial Services, Inc.
Termination Type:	Discharged
Termination Date:	02/02/2018
Allegations:	Raymond James Financial Services, Inc. provided the following summary of the allegations on Form U5:
	"[Ms. Ortiz] was under internal investigation related to her attempt to correct an error made related to an offshore trust rate misquote without engaging management. In addition, the Firm was investigation emails sent by [Ms. Ortiz] soliciting the purchase of offshore trusts to multiple clients. A review of the emails suggested that the verbiage used to solicit the offshore trust was not fair and balanced."
Product Type:	Other: Offshore trust



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