

BrokerCheck Report

HELEN GRACE CALDWELL

CRD# 1957501

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Please be aware that fraudsters may link to BrokerCheck from phishing and similar scam websites, trying to steal your personal information or your money. Make sure you know who you're dealing with when investing, and contact FINRA with any concerns.

For more information read our [investor alert](#) on imposters.

About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

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Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources.

[For more information about FINRA, visit www.finra.org.](http://www.finra.org)

HELEN GRACE CALDWELL

CRD# 1957501

This broker is not currently registered.

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

**Broker Qualifications**

This broker is not currently registered.

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

- B** **WELLS FARGO CLEARING SERVICES, LLC**
CRD# 19616
CHICAGO, IL
11/2021 - 09/2022
- B** **CITIGROUP GLOBAL MARKETS INC.**
CRD# 7059
CHICAGO, IL
07/2012 - 11/2021
- B** **CCO INVESTMENT SERVICES CORP.**
CRD# 39550
CHICAGO, IL
04/2008 - 07/2012

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	3
Termination	1

Investment Adviser Representative Information

The information below represents the individual's record as a broker. For details on this individual's record as an investment adviser representative, visit the SEC's Investment Adviser Public Disclosure website at

<https://www.adviserinfo.sec.gov>

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	07/25/1991

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	07/05/2011
IA Uniform Investment Adviser Law Examination	Series 65	02/22/1997

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.



Broker Qualifications

Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 11/2021 - 09/2022	WELLS FARGO CLEARING SERVICES, LLC	19616	CHICAGO, IL
B 07/2012 - 11/2021	CITIGROUP GLOBAL MARKETS INC.	7059	CHICAGO, IL
B 04/2008 - 07/2012	CCO INVESTMENT SERVICES CORP.	39550	CHICAGO, IL
B 07/2005 - 04/2008	CHASE INVESTMENT SERVICES CORP.	25574	SKOKIE, IL
B 07/2002 - 07/2005	BANC ONE SECURITIES CORPORATION	16999	CHICAGO, IL
B 01/1998 - 07/2002	SIGNATOR INVESTORS, INC.	468	BOSTON, MA
B 06/1995 - 11/1997	PRUCO SECURITIES CORPORATION	5685	NEWARK, NJ
B 02/1993 - 12/1994	GENEVA SECURITIES, INC.	16178	SCHAUMBURG, IL
B 04/1992 - 11/1992	HAMILTON INVESTMENTS, INC.	821	
B 07/1991 - 04/1992	CHATFIELD DEAN & CO., INC.	14714	GREENWOOD VILLAGE, CO

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
11/2021 - Present	WELLS FARGO CLEARING SERVICES, LLC	REGISTERED REP	Y	Chicago, IL, United States
06/2012 - 11/2021	CITIGROUP GLOBAL MARKETS INC.	FINANCIAL CONSULTANT	Y	CHICAGO, IL, United States

Registration and Employment History



Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

CANAL PRODUCTIONS, LLC; NOT INV. RELATED; CHICAGO,IL; 100% OWNERSHIP; START DATE 01/01/2013; NUMBER OF HOURS PER MONTH 10; NUMBER OF HOURS DURING TRADING 0; FILM PRODUCTIONS.



Disclosure Events

What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
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3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
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4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A
Termination	N/A	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	CHASE INVESTMENT SERVICES CORP.
Allegations:	CLIENT ALLEGES MISREPRESENTATION AND AN UNSUITABLE RECOMMENDATION RELATING TO THE LIQUIDITY OF AN AUCTION RATE SECURITIES PURCHASE. DAMAGES ARE UNSPECIFIED.
Product Type:	Debt - Corporate
Alleged Damages:	\$0.00

Customer Complaint Information

Date Complaint Received:	05/31/2008
Complaint Pending?	No
Status:	Settled
Status Date:	10/24/2008
Settlement Amount:	\$150,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	ON AUGUST 13 AND 14, 2008, JPMORGAN CHASE AGREED TO A SETTLEMENT IN PRINCIPLE WITH THE NEW YORK ATTORNEY GENERAL'S OFFICE, AND THE OFFICE OF FINANCIAL REGULATION FOR THE STATE OF FLORIDA AND THE NORTH AMERICAN SECURITIES ADMINISTRATORS



ASSOCIATION TASK FORCE, RESPECTIVELY, WHICH PROVIDED, AMONG OTHER THINGS, THAT THE FIRM WOULD BUY BACK AT PAR CERTAIN AUCTION RATE SECURITIES. AS PART OF THESE SETTLEMENTS, JP MORGAN SECURITIES, INC., PURCHASED BACK FROM CUSTOMERS ARS POSITION(S) AT PAR, IN ADDITION TO PAYING ACCRUED INTEREST ON THE PAR AMOUNT.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP

Allegations: CLIENT ALLEGES MISREPRESENTATION AND AN UNSUITABLE RECOMMENDATION RELATING TO THE LIQUIDITY OF AN AUCTION RATE SECURITIES PURCHASE. DAMAGES ARE UNSPECIFIED.

Product Type: Debt - Corporate

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 05/31/2008

Complaint Pending? No

Status: Settled

Status Date: 10/24/2008

Settlement Amount: \$150,000.00

Individual Contribution Amount: \$0.00

Disclosure 2 of 2

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP

Allegations: CLIENT, THROUGH THEIR ATTORNEY, ALLEGES AN UNSUITABLE RECOMMENDATION RELATING TO THE LIQUIDITY OF AN AUCTION RATE SECURITY. IN ADDITION, CLIENT ALLEGES AN UNAUTHORIZED TRANSACTION AND FAILURE TO FOLLOW INSTRUCTIONS. CLIENT HAS REQUESTED THE RETURN OF THEIR INVESTMENT.



Product Type: Debt - Corporate

Alleged Damages: \$500,000.00

Customer Complaint Information

Date Complaint Received: 05/16/2008

Complaint Pending? No

Status: Settled

Status Date: 10/14/2008

Settlement Amount: \$300,000.00

Individual Contribution Amount: \$0.00

Firm Statement

ON AUGUST 13 AND 14, 2008, JPMORGAN CHASE AGREED TO A SETTLEMENT IN PRINCIPLE WITH THE NEW YORK ATTORNEY GENERAL'S OFFICE, AND THE OFFICE OF FINANCIAL REGULATION FOR THE STATE OF FLORIDA AND THE NORTH AMERICAN SECURITIES ADMINISTRATORS ASSOCIATION TASK FORCE, RESPECTIVELY, WHICH PROVIDED, AMONG OTHER THINGS, THAT THE FIRM WOULD BUY BACK AT PAR CERTAIN AUCTION RATE SECURITIES. AS PART OF THESE SETTLEMENTS, JP MORGAN SECURITIES, INC., PURCHASED BACK FROM DAVID & ORLY SHOFFETT ARS POSITION(S) AT PAR, IN ADDITION TO PAYING ACCRUED INTEREST ON THE PAR AMOUNT.

IN ADDITION, THE CLIENTS OTHER POSITIONS WERE CALLED AND/OR LIQUIDATED AT AUCTION.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: CHASE INVESTMENT SERVICES CORP

Allegations: CLIENT, THROUGH THEIR ATTORNEY ALLEGES AN UNSUITABLE RECOMMENDATION RELATING TO THE LIQUIDITY OF AN AUCTION RATE SECURITY. IN ADDITION, CLIENT ALLEGES AN UNAUTHORIZED TRANSACTION AND FAILURE TO FOLLOW INSTRUCTIONS. CLIENT HAS REQUESTED THE RETURN OF THEIR INVESTMENT.

Product Type: Debt - Corporate

Alleged Damages: \$500,000.00



Customer Complaint Information

Date Complaint Received:	05/16/2008
Complaint Pending?	No
Status:	Settled
Status Date:	10/14/2008
Settlement Amount:	\$300,000.00
Individual Contribution Amount:	\$0.00



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	CHASE INVESTMENT SERVICES CORP
Allegations:	CLIENT ALLEGES FAILURE TO FOLLOW DIRECTIONS IN REGARDS TO A MANAGED ACCOUNT INVESTMENT. ACTIVITY DATES 01/08/2007-07/27/2009.
Product Type:	Other: MANAGED ACCOUNTS
Alleged Damages:	\$7,875.49
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	10/14/2009
Complaint Pending?	No
Status:	Denied
Status Date:	12/09/2009
Settlement Amount:	\$0.00
Individual Contribution Amount:	\$0.00

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	CHASE INVESTMENT SERVICES CORP
Allegations:	CLIENT ALLEGES FAILURE TO FOLLOW DIRECTIONS IN REGARDS TO A MANAGED ACCOUNT INVESTMENT. ACTIVITY DATES 1/8/07-7/27/09.



Product Type: Other: MANAGED ACCOUNTS

Alleged Damages: \$7,875.49

Is this an oral complaint? No

Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** No

Customer Complaint Information

Date Complaint Received: 10/14/2009

Complaint Pending? No

Status: Denied

Status Date: 12/09/2009

Settlement Amount:

**Individual Contribution
Amount:**



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 1

Reporting Source: Broker

Employer Name: HAMILTON INVESTMENTS INC.

Termination Type: Discharged

Termination Date: 11/06/1992

Allegations: CUSTOMERS (PARENTS OF EX-FINANCE) CLAIM THAT THEIR ACCOUNTS WERE SHORT 250 RLAB AND HAD A DISCREPANCY IN THE MONEY IN THE CASH ACCOUNT.

Product Type: No Product

Other Product Types:

Broker Statement

VOLUNTARY TERMINATION: ON 3/92, A RESTRAINING ORDER WAS PLACED ON EX-FINANCE FOR ABUSIVE BEHAVIOR. HIS PARENTS THREATENED TO HARM ME PROFESSIONALLY BECAUSE OF THIS ACTION WHEN THEY FOUND OUT IN 10/92. THEY TOOK ACTION IN NOV. 1992 INVOLVING MY PREVIOUS EMPLOYER, CHATFIELD DEAN AND CURRENT EMPLOYER, HAMILTON INVESTMENTS. PRIOR TO 11/92 HIS PARENTS WERE AWARE OF THIS ERROR WHICH OCCURRED AT CHATFIELD WITH THE SHARES IN THE ACCOUNT. THE CUSTOMER'S WERE ALSO AWARE THAT I WAS TO TESTIFY V. CHATFIELD DEAN WITH THE SEC/DENVER, CO. IN NOVEMBER 1992 AND ANY COMPLAINT AGAINST ME AT THE TIME TO CHATFIELD WOULD REQUIRE FULL ACTION AGAINST ME IMMEDIATELY.

End of Report



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